



Employee Spotlight – Amy Coward

Caring Team for Care Providers

At CuraScript SD by Evernorth, we are continuously Caring for those who care® in everything we do. In every aspect of our business, we work to provide your practice with the products and services you need to support your patients. This is no small feat. All of our employees work hard every day to help provide you with the best service possible.

Whether that's filling your orders or helping with any questions or issues you may have, all our teams assemble to support our organization so we can better care for your practice.

Amy Coward

Amy Coward is the Outbound Operations Supervisor in our Tempe, Arizona, distribution center. As part of her role, she monitors production and workflow, redirecting staff to maximize order fulfillment efficiency. Amy's favorite part of her work is the employees she works with. She loves the diverse personalities that make up the team.

When asked how she represents Caring for those who care®, Amy responded, "I get to know every person on my team. I want to be able to provide training, communication, and support in a way that each employee is responsive to. Not everyone learns or communicates the same way. I make sure I convey information and training in a way each employee will understand. I also make sure I have team building activities every month to bring our team together."

Amy and the rest of our team look forward to providing specialized services to assist your practice.

Distribution and Beyond

CuraScript SD by Evernorth has several teams of professionals who continuously strive to excel in their fields to assist physicians and their practices. These talented individuals are spread across various departments built to manage our customers' various needs:

- + Accounts Receivable
- + Business Development
- + Business Analytics
- + Contracts
- + Customer Support
- + Distribution Centers
- + Finance & Reporting
- + Information Technology
- + Marketing & Digital Services
- + Purchasing
- + Quality & Logistics
- + Sales

Caring is What We Do

All of our teams work together to deliver your practice hyper-specialized, one-on-one care. From your Dedicated Account Manager to our Distribution team, we all strive to provide your practice with superior dedication and support.

Did you know?

CuraScript SD carries a Net Promoter Score of 67 in Overall Customer Satisfaction.

Learn more

For more information about our products, practice solutions and to request a quote, click [here](#).

References:

<https://curascriptsd.com/corporate-overview>

<https://curascriptsd.com/Provider-Solutions/specialty-distribution>

